



**DETROIT**  
CONNECT



**Managing vehicle performance information has never been easier. With the introduction of the new Detroit™ Connect portal, you will have access to a variety of data right at your fingertips that empowers you to make the right decisions for your business. Simply log in to view the real-time insights and information you need to improve uptime and reduce maintenance costs.**

### **IMPROVE UPTIME**

Real-time fault event notifications delivered through the portal let you quickly determine whether a vehicle requires an immediate service stop or can continue on its route or finish work at the job site. Those needing service will also receive diagnostic information from the experts at the Detroit Customer Support Centre, helping to ensure the vehicle is repaired faster and fixed right the first time. We will even let you know whether the driver can resolve the issue so you avoid unnecessary service stops.

### **OPTIMISE VEHICLE PERFORMANCE**

Just a few clicks on the portal gives you a telling view of your vehicles' fault event history, revealing trends that may lead to a

more severe event. The portal also organises your vehicle data into insightful metrics that allow you to quickly identify trends across your fleet. Staying on top of your vehicles' maintenance needs to keep your trucks on the road has never been easier.

### **CUSTOMISE EACH USER'S EXPERIENCE**

It's easy to customise the Detroit Connect portal to your various users, ensuring the right people are viewing the right vehicle information in a way that is most useful to your company.

The Detroit Connect portal is included with your Detroit Connect subscription. Sign up for portal access today at:

**[demanddetroit.com/login](https://demanddetroit.com/login)**

## **THE TYPE OF INFO YOU CAN ACCESS**

- ✓ **FAULT EVENT NOTIFICATIONS LISTED BY CATEGORY AND SEVERITY LEVEL**
- ✓ **DETAILED DIAGNOSIS AND RECOMMENDED RESOLUTIONS FROM DETROIT CUSTOMER SUPPORT CENTRE EXPERTS**
- ✓ **MAPS THAT SHOW LAST KNOWN LOCATION OF VEHICLES AND NEAREST AUTHORISED SERVICE LOCATIONS**
- ✓ **FAULT EVENT HISTORY BY VEHICLE**
- ✓ **FAULT EVENT TRENDS THAT LEND AN OVERVIEW OF YOUR FLEET'S HEALTH**
- ✓ **DDEC REPORTS AND MORE**



## **THE NEW DETROIT CONNECT PORTAL MAKES IT EASY TO:**

- ▶ **TRACK AND MANAGE FAULT EVENTS IN REAL TIME**
- ▶ **DIVE INTO FAULT DIAGNOSIS DETAILS AND FIND NEARBY SERVICE CENTRES**
- ▶ **VIEW FAULT EVENT TRENDS FOR A SNAPSHOT OF FLEET HEALTH**
- ▶ **REVIEW A VEHICLE'S FAULT HISTORY TO ADDRESS FAULT EVENTS BEFORE THEY CAUSE DOWNTIME**
- ▶ **MANAGE FLEET USER PERMISSIONS AND ROLES**
- ▶ **ACCESS FUTURE DETROIT CONNECT SERVICES**

**DETROITCONNECT.COM**

THE DETROIT CONNECT SUITE OF CONNECTED VEHICLE SERVICES IS YOUR TRUSTED SOURCE FOR INFORMATION ABOUT YOUR VEHICLE'S PERFORMANCE.

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